

Company	Crimson Tide PLC
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Crimson Tide plc

Contract Win - Knight Frank

Crimson Tide plc is pleased to announce that it has reached an agreement with global property consultancy Knight Frank to provide its mobile data system, mPro. The new system will assist with the consultancy's facilities management and replace its current paper-based operation. As well as providing significant cost and time savings, it also closely monitors the progress of maintenance and repair operations.

The agreement is for an initial pilot within a small number of Knight Frank managed properties with the potential to roll out the programme further in due course. The website/smartphone based system is used for tracking the repair and maintenance of electrical, air-conditioning, plumbing, lighting, power and other facilities within Knight Frank managed premises. The smartphone, website and services are all provided on a monthly subscription basis.

Tenants report problems via phone or email to Knight Frank's helpdesk, where they are delegated to one of a number of specialist contractors. At the current trial sites contractors' operatives come to the office and pick up details of outstanding jobs for the day. They then travel to the location, record arrival time and either complete the job or, if parts are required, mark it as 'parked'. Signatures, dates, times and comments are written on forms alongside each job title. At the end of the day, engineers return to the office and hand back completed job sheets. These are collated and monthly performance reports created for Knight Frank and its contractors. The Crimson Tide mPro solution means that all reports are auto generated, enabling real time interaction with operatives

and removing the need for them to return to the office for further instruction.

Executive Chairman, Barrie Whipp commented: "We are delighted to be working with such a prestigious company as Knight Frank. Our mPro system will enable the company's facilities management operatives to complete any scheduled and emergency task in a more timely and organised manner."

Knight Frank is the latest in a series of well-known brands and blue chip companies making use of Crimson Tide's mobile data systems. Recent client wins also include Marks & Spencer, which has commissioned a mobile reporting system for use by cleaning contractors.

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Notes to Editors:

About Crimson Tide

Crimson Tide is a provider of mobile data solutions. The company, formed in 1996

has underlying competency in sales, service and customer relationship software

which it has evolved into solutions available on a range of handheld computers

and smartphones.

The company works in partnership with Microsoft, Sage, Palm, Hewlett Packard and

Good Technology as well as the Mobile Operators Vodafone, Orange and O2 in the

UK and O2 and Vodafone in Ireland in order to be able to offer a complete end to

end solution.

This information is provided by RNS
The company news service from the London Stock Exchange

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